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Bib Data Sheet

<b>SERIAL NUMBER</b> 09/593,118	<b>FILING DATE</b> 06/13/2000 <b>RULE</b> -	<b>CLASS</b> 705	<b>GROUP ART UNIT</b> 2768	<b>ATTORNEY DOCKET NO.</b> 99-836
<b>APPLICANTS</b> James Howard Drew, Boxborough, MA ; Denkanikota R. Mani, Boxborough, MA ; Andrew Louis Betz III, Pepperell, MA ; Piew Datta-Read, Acton, MA ;				
<b>** CONTINUING DATA *****</b>				
<b>** FOREIGN APPLICATIONS *****</b>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 08/28/2000</b>				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met		<b>STATE OR COUNTRY</b> MA	<b>SHEETS DRAWING</b> 7	<b>TOTAL CLAIMS</b> 60
Verified and Acknowledged <i>Allowance</i> <i>Attorney Signature</i> <i>Beyce</i> <i>A.B.</i> Examiner's Signature Initials		<b>INDEPENDENT CLAIMS</b> 4		
<b>ADDRESS</b> <i>Customer Number 32127</i> Leonard C Suchyta G T E Service Corporation 600 Hidden Ridge HQE03G13 Irving, TX 75038				
<b>TITLE</b> Method for evaluating customer value to guide loyalty and retention programs				
<b>FILING FEE RECEIVED</b> 1488	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	